

## Save Mart Coupon Policy

(sent via email)

Save Mart Coupon Policy:

### ***What kinds of coupons do you accept?***

We accept manufacturer, on-line coupons, and store coupons.

### ***Can I use e-coupons?***

If by e-coupon, you mean coupons that you received from on-line coupon sites that you printed out? Yes, in most instances we accept them.

### ***Can I use my loyalty card?***

Save Mart, Lucky and Food Maxx offer the same price to all our customer's so no loyalty card is needed.

### ***Do you offer store coupons?***

We offer store coupons through our weekly ads, flyers, community promotions, and websites and at the register.

### ***May I use a store coupon and a manufacturer coupon on one item?***

Yes, as long as it does not exceed the amount of the product. The store coupon is actually a reduced price rather than a coupon; therefore, we are not in conflict with the one coupon per purchase rule.

### ***Do you exclude any coupons? Ex: above \$5 off, BOGO offers, coupons for free product?***

This would have to be answered at the store level once the coupon was presented.

### ***Do you accept Internet Printable Coupons?***

Yes.

### ***May I print them in black and white?***

Yes.

### ***Do you match competitor prices or take competitor coupons?***

Save Mart and Lucky maintain competitive prices and as such do not accept competitor coupons or price match. Food Maxx will price match with exact products from competitors' ads.

### ***If the coupon exceeds the items value do you adjust the price of the coupon down? Ex: \$1.00 off coupon on \$0.97 cent product.***

Yes, the Cashier we would hand key in the amount of the product and write the \$0.97 on the coupon.

### ***Do you limit the number of coupons I may use per transaction?***

No.

***Does your store ever double or triple coupons?***

No.

***Concerning buy one get one offers. If your store runs a BOGO FREE promo, may I use 2 manufacturer coupons for the 2 products? Or may I only use one?***

One, example, if you purchased 2 Boxes of cereal (Box 1 and Box 2), the second box is free. You could use a coupon on the box you purchased (Box 1), but using a coupon on Box 2 would reduce it to a negative number.

***Are individual stores allowed to impose their own rules or vary from this policy?***

We take customer service very seriously and as such when questions arise regarding acceptance of coupons, we leave the final decision with the store manager.